

## KEY INFORMATION DOCUMENT

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Product: **CFDs on Indices**

Cyprus Investment Firm: EDR Financial Ltd ('TrioMarkets™'), website: [www.triomarkets.eu](http://www.triomarkets.eu), email: [info@triomarkets.eu](mailto:info@triomarkets.eu), tel. +35725-030056.

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**You are about to purchase a product that is not simple and may be difficult to understand**

## WHAT IS THIS PRODUCT?

**Type:** This product is a Contract for Difference (CFD) and it is traded on an over-the-counter (OTC) basis. A CFD is a complex financial product, because it is traded on «leverage» for speculative purposes. It is an agreement between a «buyer» and a «seller» to exchange the difference between the current price of a particular underlying asset and its price when the contract is closed, without actually buying, selling or owning the underlying asset. With CFDs on Indices, a trader can buy or sell the difference between the current value of a particular index and its price when the contract is closed. An Index is a group of the most valued Companies' stocks, listed in the various countries' Stock Exchange Markets. The product's value is determined by the value of the underlying asset. All CFDs are settled in cash. For more information click on [CFDs](#), [Indices](#) and [Trading Conditions](#).

**Objectives:** The objective of trading CFDs on Indices is to profit from the speculation on the price movements in the index chosen by the client. A client's profit or loss, will be determined by the choice made («buy» or «sell» position) in conjunction with the direction of the price movements of the underlying assets, the size of the client's opened position, the leverage and whether the client chooses to use his stop-loss or take-profit. The trader has to be knowledgeable enough to make informed decisions on the direction of the price, and most importantly to be in the financial position to sustain the risk of losing his entire invested amount over a short period of time. The prices of the indices, are obtained by the Company's liquidity providers. The market for all currencies is open 5 days a week. For specific trading hours please [click here](#).

CFDs on:	Underlying Asset
Indices	Index (e.g. DAX30, S&P 500)

**Intended retail investor:** These products are not suitable for everyone. They are usually expected to be traded by people who: **1)** have a high risk appetite, **2)** are in the financial position to afford to lose their entire investment, **3)** have experience/understanding of the financial markets and the risks associated with trading with leverage and **4)** are willing to trade based on the movements of the instrument prices.

**Term:** The client solely decides when to open or close a position. There is no minimum holding period. Triomarkets™ may close your position without seeking your prior consent if you do not maintain sufficient margin in your account (more information below).

## WHAT ARE THE RISKS AND WHAT COULD I GET IN RETURN?

**Summary Risk Indicator (SRI):** The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you. We have classified this product as 7 out of 7, which is the highest risk class.



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**Slippage:** The SRI rates the potential losses from future performance and poor market conditions, at a very high level, as the prices may fluctuate due to volatility, caused by e.g. major announcements of events that can affect the price of the currency pair chosen, in the market, but also on other factors, e.g. insufficient liquidity. As the CFDs are inherently risky products, clients risk to lose their entire investment capital over a short period of time. The Company provides the clients with the best execution available, however, due to volatility or high volumes, slippage can occur. Risk also increases when clients maintain many positions open at the same time.

**Margin requirement:** To open a position and be able to trade, a client needs to have sufficient funds. The capital needed to open a position is called a «margin requirement» and is based on the account balance and the account leverage, thus creating a «leveraged position». See below an example of a calculation for the required margin, when the leverage is set to 20:1, on a 1 lot position (1 lot Position = 10 contracts) of SPX500:  $(1 \text{ lot} \times 10 \times 2750 \text{ USD}) / 20 = 1,375 \text{ USD}$ .

Trading on margin («leverage») can magnify losses and profits due to factors like price movements, volatility, or limited liquidity. Failure to re-deposit additional funds may result in the CFD position being automatically closed («margin call»).

CFDs on	New highest permitted leverage levels by ESMA
Major Indices	5% of the notional value of the CFD or up to <b>20:1</b> leverage
Non-major equity indices	10% of the notional value of the CFD or up to <b>10:1</b> leverage

**Currency risk on MT4:** Be aware of currency risk. It is possible to buy or sell CFDs in a currency which is different than the base currency of your account, so the final return you will get shall depend on the exchange rate between the two currencies. This risk is not considered in the indicator shown above. The profit or loss displayed in the MT4 platform is depicted by the volume of the currency that the account was opened on.

**Negative balance protection:** It is possible to lose all your investment; however, your loss is restricted to your actual invested amount as the Company offers Negative Balance Protection.

**Performance scenarios:** The scenarios shown below illustrate how your investment could perform. You can compare them with the scenarios of other products. It is not specific to any particular product, it applies to any Index. For each trade you enter, you will be responsible for selecting the instrument, the size of the order, the direction (buy/sell), the time of opening/closing the position and whether to use any features to reduce risk (for example stop loss). Whenever opening and/or closing a position, costs apply. If the prices move in the same direction as your speculation (positive difference), and you choose to close your position, then you will receive your profit. If the prices move in the opposite direction (negative difference), and you choose to close the position, you will be faced with losses. In other words, when the transaction is closed, a trader will receive his profit or be faced with losses. Any profits or losses are automatically added or subtracted to the client's balance once the client closes the position. If the client chooses to set a stop-loss, this will give provide him with the option to automatically close his position at the chosen price, however it will not guarantee it. For every night the position remains open, overnight fees apply to keep the position open (swap fee).

The scenarios presented are an estimate of future performance based on historical evidence on how the investment varies, and are not an exact indicator. Keep in mind that they are not an exact indicator and cannot guarantee future success. What you will get, shall vary depending on how the market performs and how long you keep your position. The following assumptions have been used to create the scenarios in the Table below:

**Beginning equity:** \$1,000 | **Leverage:** 20:1 | **Size:** 10 contracts (1 standard lot) | **Length of trade open:** Intraday | **Pip value:** \$10 (the pip on this instrument is the fourth digit after the decimal place) | **Open price:** 2000.00. The table below does **not include overnight costs or commissions** (discussed below).

Scenarios		Trade P/L	Percentage P/L	New Equity
<b>Stress scenario:</b> You sell (short) and the price rises by 40 pips and you then receive a margin call.	Open price: 2000.0 Close price: 2040.0	-\$400	-40%	\$600
<b>Unfavourable scenario:</b> You buy (long) and price falls by 9 points and you close the position.	Open price: 2000.0 Close price: 1991.0	-\$90	-9%	\$910
<b>Moderate scenario:</b> You sell (short) and close the position at the same rate you entered.	Open price: 2000.0 Close price: 2000.0	\$0	0%	\$1,000
<b>Favourable scenario:</b> You buy (long) and the price rises by 11 points and you close the position.	Open price: 2000.0 Close price: 2011.0	\$110	+11%	\$1,110

**Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower**

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### WHAT HAPPENS IF THE COMPANY IS UNABLE TO PAY OUT?

If Triomarkets™ becomes insolvent, each client's investment of up to 20,000€ or 90% of the covered client's claim, whichever is lower, can be covered by the Investor Compensation Fund (ICF) of the Cyprus Securities and Exchange Commission. For more information, see <https://cysec.gov.cy/en-GB/complaints/tae/information/>

### WHAT ARE THE COSTS?

The table below details the different types of costs and their meaning.

One off costs	Spread	The spread is the difference between the Sell (Bid) and Buy (Ask) price of the instrument which is multiplied by the deal size. For the example we will assume a 10 contract (1 lot) with a 2 point spread. The point on this instrument is the last digit before the decimal place (1.0). $10 \times 2 = 20$ USD. The amount of 20 USD will be deducted from the P/L upon opening the transaction and therefore immediately after opening the transaction the P/L of that transaction will be -20 USD.
	Commission	Commission is charged when the trade is opened and this will be a value in the account currency per 1 lot. And can be seen here: <a href="http://www.triomarkets.eu/accounts/accounts-overview/">http://www.triomarkets.eu/accounts/accounts-overview/</a> For example, the commission charged on Indices is \$8 per 1 lot traded. Assuming a 10 contract (1 lot) trade the amount of \$8 will be shown in the commission column of the open trade and deducted from the final P/L when the trade is closed.
	Currency Conversion	The spread is charged for converting realized profit/loss from the instrument currency to the account currency.
	Withdrawal fees	When withdrawing funds from your trading account, EDR Financial Limited Charges a fee of 1.5% of the withdrawal amount. For wire transfers the fee is 1.5% with a minimum charge of 25 and limited to 50 (base currency).
Ongoing Costs	Financing Costs- Swaps	Financing costs-Swaps are based on the different interest rates paid or earned for holding a position overnight. Each Index has an overnight interest rate (LIBOR) associated with it, and Any client holding a position at the end of the trading day (00:00 GMT+2) will be credited or debited the swap amount. On Friday night, to account for holding a position into the weekend the swaps are charged at 3X times the regular rate
	Dividend adjustments	Index CFD's are made up of a group of equities that may pay dividends throughout the year. When a dividend is paid on an equity, the value of the equity will drop and therefore so does the value of the index. Short positions will be positively impacted by the drop in Index Price and therefore debited, while long positions are negatively impacted and therefore credited. Dividend adjustments are applied on Index CFD products to negate the impact of the drop in Index Price. Any client holding a position at the end of the trading day (00:00 GMT+2) will be credited or debited the dividend amount, which may be included in the swap.

### HOW LONG SHOULD I HOLD IT AND CAN I TAKE MONEY OUT EARLY?

CFDs are intended for short-term trading and are generally not suitable for long term trading, there is no recommended or required holding period. Clients can exit their position(s) at any time during the market trading hours. For clients to be able to withdraw at any time and to avoid the risk of having their positions automatically closed, sufficient margin is required in the account.

### HOW CAN I COMPLAIN?

The Clients wishing to submit a complaint are advised to complete a Complaints Form (accessible through the Company's [website](#)) within 12 months from the complaint event date and submit it in any of the following ways:

**By phone:** at +35725030056;

**By electronic means:** Electronically fill out and sign the form found [here](#) and submit it electronically at the following e-mail address: [contact@triomarkets.eu](mailto:contact@triomarkets.eu); or

**By post:** by filling out the abovementioned form and send it to TrioMarket™'s Head Office address: Centro Office 301, Grigori Afxentiou 11, 4003 Limassol.

If the client is unhappy with the Company's response to his complaint, he may refer the issue to the Financial Ombudsman of the Republic of Cyprus.

For more information on the Company's Complaint Handling policy, please [click here](#)

### OTHER RELEVANT INFORMATION

This key information document does not contain all information relevant to this product. For more information about the product, the Company's Terms and Conditions, Order Execution Policy, Risk Disclosure Policy, and all other Legal Documents, please refer to EDR's website at [euhttps://www.triomarkets.eu](https://www.triomarkets.eu)